

iD924 Firmware Update

App Note Number: 273

Affected Products	iD924
Support Works Reference	N/A
Audience	Operations, Customers, Partners
Date	23 rd June 2025
Supersede	259
Severity	Low – Firmware Upgrade

Background

AYRE (iD924) version 1.101 has been released to the Speakerbus Fast Track release stream to introduce the following product enhancements as detailed below.

Defects Resolved in 1.101

- AYRE unable to load iWS/AYRE URL with newly installed self-signed certificate (SB-8337 linked to SB-7778).
- AYRE initiating URL connection before a stable system clock/time - "Your clock is behind" (SB-8336 linked to SB-8253).

Next Steps

To upgrade your iD924 to 1.101 please contact your regional Speakerbus account representative for guidance on how to obtain the firmware.

Once the firmware has been downloaded to your server, please use iCMS to initiate a firmware download to the device and wait for the upgrade to 1.101.1.0 to complete.

Note: WireGuard configuration is not retained on upgrading from 1.021 firmware (or earlier). Configuration will need to be manually reapplied after upgrading. These settings will be retained when upgrading from 1.100 firmware.

If you have any questions regarding this communication, please contact Speakerbus Global Customer Support (<https://www.speakerbus.com/helpdesk>).

End of Application Note 273.