

iG330 Firmware Update

Application Note Number: 272

Affected Products	iG330 / iG334
Support Reference	Detailed below
Audience	Operations, Customers, Partners
Date	7 th May 2025
Supersede	263
Severity	Low – Firmware Update

Background

iSeries Digital Gateway (iG330/iG334) version 3.400 has been released to the Speakerbus Fast Track release stream to introduce the following product enhancements as detailed below.

New Features/Enhancements Added to 3.400

- Support for alternative SIP trunk destination in TDM/SIP gateway mode (SB-7591).
- Web page session expiry countdown timer added to iG330 web pages (SB-7979).
- Added 'Delete channel' to iG330 SIP/TDM configuration web page (SB-8148).
- Allow '+', '*' and '#' for dial strings on the iG330 SIP/TDM configuration web page (SB-8150).
- TLS protocol used for the iG330 web pages configuration added to the iG330 'Network Settings' web page (SB-8187).

Security Updates in 3.400

- Allow the use of TLSv1.3 and ability to disable earlier versions of TLS (SB-8086).
- Enforce Strict Transport Security on the iG330 web pages (SB-8192).

Defects Resolved in 3.400

- iG330 DMVS SIP stack crash (SB-8114).
- Misleading TLS connection error reported on the SIP Statistics web page (SB-7478).
- The iG330 may not register to the iCS immediately after an upgrade (SB-7866).
- iG330 memory leak when in SIP/TDM mode that can result in the iG330 being unresponsive (SB-7934).

Next Steps

To upgrade your iG330/iG334 to 3.400 please contact your regional Speakerbus account representative for guidance on how to obtain the firmware.

Once the firmware has been downloaded to your server, please use iCMS or the on-board web interface to initiate a firmware download to the device and wait for the upgrade to 3.400.4.0 to complete.

If you have any questions regarding this communication, please contact Speakerbus Global Customer Support (<https://www.speakerbus.com/helpdesk>).

End of Application Note 272.