iCDS Software Update

Application Note Number: 268

Affected Products	iCDS
Support Works Reference	N/A
Audience	Operations, Customers, Partners
Date	28th March 2025
Supersede	257
Severity	Low – Software Upgrade

Background

iManager Call Data Server (iCDS) version 3.011 has been released to the Speakerbus Fast Track release stream to introduce the following product enhancements as detailed below.

New Feature/Enhancement Added in 3.011

- Support for Microsoft Windows Server 2025.

Next Steps

To install/upgrade your iCDS server to 3.011 please contact your regional Speakerbus account representative for guidance on how to obtain the software. If you are updating for 3.000 or earlier, please install Microsoft .NET Runtime 8.0 (for iCDS Server) & Microsoft .NET Desktop Runtime 8.0 (for iCDS Monitor).

Once the software has been downloaded to your server, please follow the on-screen installation instructions to install/upgrade your iCDS server to 3.011.1.0. Note a server restart is required after upgrade.

More details regarding the system requirements can be found within the software release package.

If you have any questions regarding this communication, please contact Speakerbus Global Customer Support (https://www.speakerbus.com/helpdesk).

End of Application Note 268.